



VIPERLINK PTE LTD

10 Ubi Crescent #06-16 (Lobby B)
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Our Partners

Microsoft Certified Gold Partner

Viperlink is a Microsoft certified partner. Our managed services solutions are built using the Microsoft platform and software technologies. These solutions comprise the base infrastructure, messaging systems and security technologies. In short, these technologies form the core of our range of managed services.

Besides the Microsoft-based core technologies, we derive value-added competence from other vendor-business associates. These additional competence are from vendors who provide special domain expertise that work seamlessly with the Microsoft platform.

Microsoft Corp

(www.microsoft.com)

Viperlink's Criteria for Partner Selection

Our basic criteria for third-party partner selection involve some very important ground rules as follows:

1. The technologies selected must be able interoperate with each other with a proven track record of interoperability in a seamless manner.
2. Be able to improve our value-chain when we deploy and deliver our solution sets.
3. Our collaboration with our third-party partner must fulfill the following considerations:
 - ✓ Fast turnaround time to resolve any problems faced;
 - ✓ Easy learning curve for clients and end-users;
 - ✓ Provide in-depth technologies that enhance workflow processes and not merely a technology extension; and
 - ✓ Availability as and when required, with support just a phone call away.

Associate Partners Listing

Our vendor-business associates and suppliers include:

Symantec:

Provides anti-virus solutions, edge security and back-up solution offerings.

(www.symantec.com)

Hewlett-Packard:

Provides hardware offerings such as mission-critical servers, workstations and storage solutions.

(www.hp.com)

Overland:

Provides enterprise-level storage solutions and hardware archiving solution offerings.



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(www.overland.com)

GFI:

Provides anti-spam solutions and faxing solutions.

(www.gfi.com)

WatchGuard:

Provides edge security solution.

(www.watchguard.com)

JC Connection:

This is a locally-based Singapore company that provides structured cabling solutions as well as racking solutions.

(www.jc-net.com.sg)

Microsoft Training Center:

Provides training for end-user to become familiar with and gain competency in exploiting the latest innovations from deploying Microsoft-based software technologies.

(www.microsoft.com)