



VIPERLINK PTE LTD

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Best Practice Methodology

Viperlink – a Microsoft-certified Gold partner – is guided by a “Best Practice” methodology starting with systems design to pre-installation planning right up to the actual implementation work.

The direct impact to your results-based, customised IT infrastructure is a fully functional and consistent setup. Yes, an implementation process that is systematically guided by the idea of deploying technology that works, no matter who installs the IT systems.

The term “Best Practice” is used frequently in such diverse fields as project management, hardware installation, software product development, government administration, the education system, and many other complex scenarios and human endeavours.

In truth, a “Best Practice” is simply a technique or methodology that – through experience and research – has proven to be reliable and leads to an expected outcome or the desired result.

Expected Outcomes

Thus, the use of a “Best Practice” methodology for your IT systems and infrastructure is really a strong commitment to use all the current competencies, knowledge and technologies available for success.

Viperlink implements a “Best Practice” approach to ensure successful IT systems that are deployed with scalable and robust managed services for you, the client.

In the final roll-out of managed services, a “Best Practice” solution offering is a well-defined method that contributes significantly to the successful, step-by-step service and IT life-cycle management.

Effective Change Management

Throughout the IT outsourcing industry, several “Best Practices” are widely followed. Some of the more commonly used include an iterative development process, requirement management, quality control, and change control management.



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An iterative or repetitive development process, which progresses in incremental stages, helps to maintain a focus on manageable tasks, and ensures that earlier stages are successful before the later stages are attempted.

Requirement management addresses the problem of shifting requirements, which is a situation in which the client requests additional changes to the service or product that are beyond the scope of what was originally planned. To guard against this common phenomenon, requirement management employs strategies such as documentation of requirements, sign-offs, and defining specific methodologies.

Quality control is a strategy that defines objective measures for assessing quality throughout the development process – in terms of the service offering or product functionality, reliability, and performance.

Change control is a strategy that seeks to closely monitor changes throughout the iterative process and implementation rollout. Here, prompt documentation ensures that records are intact for changes that have been made, and that unacceptable changes are not made or started.

A “Best Practice” tends to spread or be repeated throughout a field or industry after an actual success situation has been demonstrated. However, you must realise that an actual or demonstrated “Best Practice” mindset can be slow to spread, even within a dynamic organisation.

The main barriers to adoption of a “Best Practice” methodology are: a lack of knowledge about current Best Practices; a lack of motivation to make changes involved in their adoption; and a lack of knowledge and skills required to do so.

Proven Success Methodology

Viperlink roll-outs managed services with initiatives linked to a “Best Practice” methodology. From systems design to pre-installation planning and leading to the actual implementation work, complex IT issues and follow-up action are easy-to-address because of a systematic implementation schema.

For you – our client or prospect – the implications of “Best Practice” methodology is clear to see. Consider the direct impact to business success through well implemented IT solutions.



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Answers You Need

Here are some questions that you may want to consider in getting Viperlink's managed services.

Do you want and require dynamic and collaborative workflow processes for your company?

Do you need a successful deployment that comes from results-based, customised IT infrastructure?

Do you need a fully operational and working solution that comes from a fully functional and consistent setup?

Do you want a real-life implementation process that is systematically guided by the idea of deploying current technology that works, no matter who installs the IT systems?

Call For Action

Contact us for a free consultation today.

Explore and discover how Viperlink can help your company or organisation to do what you do well: focus on your core business.

Because you can leave the complex IT problems to Viperlink – we serve as your trusted advisors for IT conflict-resolution – your reliable systems integrator for timely, managed services. Call us to setup a meeting that empowers your business to go the extra mile.